

Recognizing Outstanding Leadership, Support & Commitment

Through a nomination process, these Champion Business Leaders were selected to be honored for their exceptional efforts to make their Commute Smart programs a success at their worksites.

Champion Business Leaders

Ron Haynes



Department of Corrections
Superintendent

"At Airway Heights Corrections Center, we do our best to allow our employees to adjust their work schedules to accommodate the use of commute options".

Dr. Shari McMahan



EASTERN
EWU President

"The Commute Smart program here at EWU aligns with our commitment to sustainability, community engagement and supporting the well-being of our faculty and staff".

Matt Albright



Providence
Executive Director of Service Lines

"Providence offers fully subsidized transit and Rideshare fares. It is a great benefit to our caregivers and helps them reduce their commuting costs".

Mary Cooper



DSHS
Child Support Program Manger

"A Commute Smart program provides an opportunity for our staff to engage in environmentally friendly practices and recognizes those successes".

Ron Walker



DSHS
District Manager

"With a strong telework program, our employees spend less days commuting to the office, are more productive and are grateful for a healthy work/life balance".

Champion Employee Transportation Coordinators



Borene Hansen
Airway Heights Corrections Center



Debbie Morse
Numerica Credit Union



Seth Norman
Providence Sacred Heart Medical Center and Holy Family Hospital



Shannon Cushner
WA State DSHS Division of Child Support

Champion Commuters



Scott Bono
Airway Heights Corrections Center



Scott Reid
Avista Utilities



Kristine Graf
City of Spokane Water Department



Jim Lewis
City of Spokane Water Department



Mindy Schlosser
Eastern Washington U.S. Probation



Paul Victor
Eastern Washington University



Erik Broderson
Fairchild Air Force Base



Derek Aubrey
Spokane Regional Clean Air Agency



Ryan Stewart
Spokane Regional Transportation Council



Keith Sogge
URM Stores, Inc.



Lisa Gillingham
WA State DSHS Trent/CSO/CCNE/Region 1



Katherine Rice
Washington Trust Bank

Special thanks to all of our 2024 Commute Smart Champions!

Their efforts to use and promote commute options is helping make the Northwest a better place to live, play and commute.



CommuteSmartNW.org



Making the Difference!

Commute Smart Champions



Employer and Jurisdiction Champion Awards

With 101 Commute Smart employers participating within seven jurisdictions throughout Spokane County, the Employer and Jurisdiction Champion Awards recognizes excellence in promoting and encouraging commute options. Employers earn points in the areas of performance, programming and ETC engagement. The Jurisdiction Award is determined by taking the point average from all employers in each jurisdiction. With nearly 36 percent of employees participating, nearly 850,000 weekly miles are not driven on our roads resulting in a reduction of over 785,000 tons of air pollution not being emitted into our air. Collectively the jurisdictions and employers are making the Northwest a better place to live, play and commute by reducing traffic congestion, air pollution and fuel consumption.

City of Airway Heights

Jurisdiction Achievement - Silver

*Airway Heights Corrections Center	Platinum
*City of Airway Heights	Silver
Zak! Designs, Inc.	Silver



City of Cheney

Jurisdiction Achievement - Gold

*Eastern Washington University	Platinum
City of Cheney	Silver



City of Spokane Valley

Jurisdiction Achievement - Silver

Numerica Credit Union	Platinum
WA State DSHS – Trent CSO/CCNE/Region 1	Platinum
*WA State Office of Administrative Hearings	Platinum
Hotstart Thermal Management	Silver
Travelers Insurance	Silver
*Wagstaff, Inc.	Silver
*Amazon - GEG2	Bronze
Boeing Employee Credit Union (BECU)	Bronze
City of Spokane Valley	Bronze
*Honeywell	Bronze
*Horizon Credit Union	Bronze
Kaiser Aluminum Washington LLC	Bronze
Keytronic	Bronze
MultiCare Valley Hospital	Bronze
*Multifab, Inc.	Bronze
TTEC	Bronze
Volex Servatron, Inc.	Bronze



Unincorporated Spokane County

Jurisdiction Achievement - Silver

Fairchild Air Force Base	Platinum
*URM Stores, Inc.	Gold
*Amazon - GEG1	Bronze
*Collins Aerospace	Bronze
*DAA Northwest	Bronze
Trans-System, Inc.	Bronze
Washington Air National Guard	Bronze
Whitworth University	Bronze



City of Liberty Lake

Jurisdiction Achievement - Silver

*City of Liberty Lake	Silver
Itron, Inc.	Silver
Spokane Teachers Credit Union (STCU)	Silver
Altek, Inc.	Bronze
Fiserv	Bronze
Huntwood Industries	Bronze
Liberty Mutual	Bronze
Umpqua Bank	Bronze



City of Medical Lake

Jurisdiction Achievement - Silver

City of Medical Lake	Platinum
*Eastern State Hospital	Silver
*Lakeland Village	Silver



City of Spokane

Jurisdiction Achievement - Silver

Avista Utilities	Platinum	*WA State DSHS - Division of Child Support	Gold	WA State Department of Health	Silver
City of Spokane - Public Safety	Platinum	*Washington Trust Bank	Gold	WA State Department of L & I	Silver
City of Spokane - Water Department	Platinum	AgWest Farm Credit	Silver	*WA State DSHS - Adult Protective Svcs.	Silver
*Eastern Washington U.S. Probation	Platinum	*City of Spokane - Nelson Service Ctr.	Silver	WA State DSHS - Home & Comm. Svcs.	Silver
*Providence Holy Family Hospital	Platinum	Clearwater Paper Corporation	Silver	WA State Gambling Commission	Silver
*Providence Sacred Heart Medical Ctr.	Platinum	*Coffman Engineers	Silver	WSU Health Sciences	Silver
Spokane Regional Clean Air Agency	Platinum	Community Health Assoc. of Spokane	Silver	*Bank of America	Bronze
Spokane Regional Health District	Platinum	Engie Impact	Silver	Banner Bank	Bronze
*Spokane Transit	Platinum	Frontier Behavioral Health	Silver	Jubilant HollisterStier LLC	Bronze
Spokane Transit - Paratransit	Platinum	Inland Imaging Business Associates	Silver	MultiCare Rockwood Clinic	Bronze
WSDOT - Eastern Region	Platinum	Kaiser Permanente - Riverfront	Silver	Northwest Orthopaedic Specialists, P.S.	Bronze
City of Spokane - City Hall	Gold	*K-L Manufacturing	Silver	PAML	Bronze
*Davenport Hotels	Gold	*Mann-Grandstaff VA Medical Center	Silver	Premiera Blue Cross	Bronze
Gonzaga University	Gold	MultiCare Deaconess Hospital	Silver	SCAFCO Corp.	Bronze
*Goodwill Industries	Gold	Shriners Hospitals for Children - Spokane	Silver	Spokane Community College	Bronze
*Providence St. Luke's Rehab. Medical Ctr.	Gold	Spokane Falls Community College	Silver	*Spokane Public Library	Bronze
*Spokane County	Gold	Spokane Regional Transportation Council	Silver	*Transitions	Bronze
Spokane Transit - Plaza	Gold	Vitalant	Silver	*WA State Dept. of Commerce	Bronze
WA State Department of Ecology	Gold	WA State Attorney General's Office	Silver	*Wendle Motors, Inc.	Bronze



Employee Transportation Coordinator Years of Service

Commute Smart Northwest thanks these dedicated Employee Transportation Coordinators for their many years of service promoting commute options and helping to make the Northwest a better place to live, play and commute!

Ten Years

Vicki Stone Eastern State Hospital	Michelle Rasmussen Eastern Washington University	Jim Simon Gonzaga University	Rebecca Richard Liberty Mutual	Renee Wolbert Shriners Hospitals for Children - Spokane
--	--	--	--	---

Five Years

Borene Hansen Airway Heights Corrections Center	Xanthe Supita City of Airway Heights	Thessaly Nicolaysen Keytronic	Julie Korssjoen Spokane County	Rebekah Buettner Washington Trust Bank
---	--	---	--	--

Spokane Transit Proudly Presents

the Transit Award to an employer with the largest growth of employee participation in the Employer Sponsored Bus Pass program.

COFFMAN ENGINEERS

Spokane Regional Clean Air Agency Proudly Presents

the Clean Air Award to an organization that has demonstrated an ongoing commitment to improve air quality by reducing its overall air emissions.

ALSCO UNIFORMS

* Signifies worksites who achieved a higher level from 2023



*Recognizing Outstanding Efforts to Help Make the Northwest
a Better Place to Live, Play and Commute!*

Pinnacle Award Winners



We are pleased to honor Eastern Washington University with a 2024 Pinnacle Award!

With over 1,200 employees across its sprawling campus, Eastern Washington University proudly offers its employees fully subsidized transit passes and Rideshare fares. They also offer a \$25 monthly incentive for carpoolers, walkers and cyclists, secured bike storage, showers and lockers, an Emergency Ride Home program, as well as compressed work schedules and teleworking. Plus, having a dedicated Commute Smart budget, they're able to have monthly prize drawings for their worksite participants.

With a history of great transit ridership, in 2024 alone, EWU reached nearly 530,000 transit trips! Realizing that transit wasn't an option for some employees, Michelle Rasmussen, Employee Transportation Coordinator at EWU, began focusing on promoting their STA Rideshare program.

A few years ago, one EWU's auto shop mechanic joined an STA Rideshare and soon became one of the biggest Rideshare advocates. Talking up the program and its benefits to whoever would listen. In less than 2 years, EWU has grown its Rideshare program to 12 vehicles removing nearly 250,000 miles off our roadways in 2024 alone!

Congratulations to EWU for receiving the coveted 2024 Pinnacle Award!



We are pleased to honor the City of Spokane – Public Safety with a 2024 Pinnacle Award!

With over 500 employees and located near downtown Spokane, the City of Spokane – Public Safety proudly offers employees fully subsidized transit passes, preferred parking, secured bike storage, showers and lockers, an Emergency Ride Home program and compressed work schedules that nearly 75% of all employees utilize. They also have a Commute Smart budget and are able to have monthly prize drawings for worksite participants.

Their ETC, Angie Napolitano sets a shining example by “walking her talk”, she carools and works a compressed work schedule. Angie feels that one of the reasons for the success of her Commute Smart program is because participants at her worksite share their experiences with other co-workers. Whether they've won a gift card or were selected as a Champion Commuter, her employees are one of the best promoters of their worksite Commute Smart program.

With management very supportive of their Commute Smart program, Angie has had the time and resources to promote their program. During their 2024 CTR Survey, City of Spokane – Public Safety was able to achieve a 73% response rate. The highest response rate for any worksite employing between 500-1000 employees. In addition, Angie can attend all Employee Transportation Coordinator Networking events as well as the annual Washington State Ridesharing Organization's conference.

Congratulations to the City of Spokane – Public Safety with a 2024 Pinnacle Award.



We are pleased to honor WA State DSHS – Division of Child Support with a 2024 Pinnacle Award!

With 115 employees, and located north of downtown Spokane, the WA State DSHS - Division of Child Support proudly offers its employees preferred parking for ridesharing, an Emergency Ride Home program, as well as compressed work schedules, and teleworking options.

With a robust and effective telework program, DSHS – Division of Child Support enjoys the distinction of being considered a competitive employer of choice. This has helped them to attract and retain qualified employees. Employees who telework spend fewer days commuting to work, are more productive, and enjoy the perks of a healthy work/life balance.

The ETC, Shannon Cushner at DSHS – Division of Child Support has the backing and support of her management at all levels. Upper management ensures she has the time and platform to promote and encourage participation at her worksite. Supervisors are encouraged to support the Commute Smart program at their worksite and remind employees to update their commute calendars each month. To further participation, they hold friendly quarterly competitions, and the department with the highest percentage of employees updating their commute calendars is treated to a pizza party, courtesy of upper management.

Shannon feels the enthusiasm and support shown by the Team Supervisors and Upper Management play a huge role in the success of their Commute Smart program. She also feels it is what helped her achieve a 100% response rate on her 2024 CTR Survey.

Congratulations to WA State DSHS – Division of Child Support with a 2024 Pinnacle Award.

Continued on the reversed side.

Champion Team Award Winners



Comprised of five members, the dedicated team at Airway Heights Corrections Center works hard to create and manage a successful Commute Smart program. Together, they set goals, help plan, and create strategies on how to best market their worksite Commute Smart program to over 800 employees!

With the support of their Superintendent, the team holds monthly meetings to brainstorm ways to grow and market their Commute Smart program. It's their goal to ensure all employees are aware of their worksite's fully subsidized Rideshare program, secured bicycle storage, emergency ride-home program, compressed work schedules, and ability to flex their work schedules to accommodate the use of commute options. Thanks to management support this team has succeeded in having a thriving Commute Smart program.

Airway Heights Corrections Center has three different working shifts, reaching every employee in all three shifts offers its challenges and requires the team to strategize together. But armed with the knowledge of their worksite's Commute Smart program and the enthusiasm that comes along with "walking their talk" and participating in the program themselves, each team member works to successfully cover all corners of the facility. Ensuring every employee knows about their worksite's Commute Smart program and its benefits.

Thanks to this team, Airway Heights Corrections Center has a thriving Commute Smart program. In 2024 alone they added four new Rideshare groups for a total of eleven Rideshare vehicles, truly making them a Commute Smart Champion Team!

Lorene Hansen, ETC
Rideshare

Nicole Freese-Turns, Co-ETC
Rideshare

Thomas Johnson
Bike

Aaron McFarland
Telework/CWW

Kevin Erickson
Rideshare



Small but mighty, the team at Goodwill Industries is made up of 3 members. Two of them are managers, which helps double the management support! Making it a point to meet a minimum of once a month, the team gets together to find innovative ideas on how to promote their Commute Smart program.

With every new hire orientation, the team always makes sure to have at least one member available. Prepared with knowledge of their Commute Smart program as well as materials for takeaway, they make sure every new employee is aware of their Commute Smart benefits. Besides educating new employees, the team is always quick to remind any current employee about Goodwill's discounted Spokane Transit passes, the secured bicycle storage, and Goodwill's emergency ride home program!

In 2024, Goodwill's team succeeded in increasing their Commute Smart budget from \$200 to \$1200 a year! Now, they're able to incentivize participants at their worksite by offering monthly and quarterly prizes!

Besides their downtown location, Goodwill has eight other retail locations, which are not CTR affected. However, the team makes it a point to visit these other sites multiple times throughout the year to promote their Commute Smart program to ensure that every employee is aware of the benefits that Goodwill offers.

Strong management support providing time and resources as well as a dedicated ETC has helped Goodwill to have a successful Commute Smart program and why this is truly a Commute Smart Champion Team!

Sandi Hamilton, ETC
Promotes Commute Options

Gordon Maxwell, HR Manager
Carpool

Jay Godding, Talent Acquisition & Retention Manager
Walk & Carpool

Thank you for your hard work and dedication.

